



NATIONAL GUARD BUREAU

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ARNG-HRZ

19 December 2018

MEMORANDUM FOR Army National Guard (ARNG) Personnel Programs, Resources, and Manpower Staff of all States, Puerto Rico, the Virgin Islands, Guam and the District of Columbia

SUBJECT: Recovery of Strength Maintenance Management System

1. References:

a. Policy, Army National Guard G1, 1 Oct 18, subject: ARNG Selected Reserve Incentives Program (SRIP) for Fiscal year (FY) 2019 (Policy #19-01).

b. Memorandum, Army National Guard G1, ARNG-G1, 2 Nov 18, Subject: Delays in Processing Select Reserve Incentive Program (SRIP) payments.

2. Purpose: Update Senior Leaders on the status of the Strength Maintenance Management System (SMMS) Servers.


3. The ARNG anticipates restoration and full functionality of the Guard Incentive Management System (GIMS) by the end of January 2019. Initial estimates were mid-December. However, the file recovery process is taking longer than projected. Various methods to speed up the process have helped, but not sufficiently enough to meet the original timeline. Bonus payments cannot be processed until RCMS/GIMS is back online. We appreciate the patience of all stakeholders as they work diligently to restore GIMS to full functionality.

4. Manual control number request procedures have been in effect and will continue until further notice. Each State's Incentive Manager, Officer Strength Manager, Education Services Officer, and Student Loan Repayment Program (SLRP) Managers will verify the eligibility of each submission. Pre-approval documents of existing loans for SLRP are not required at this time. Manual processing procedures for incentives and MGIB-SR Kicker are located at the following links:

a. Incentives: <https://www.milsuite.mil/book/groups/arng-g1-hrm-incentives-branch>.

b. MGIB-SR Kicker:
<https://gko.portal.ng.mil/arng/G1/D03/B01/S02/SitePages/Home.aspx>.

5. The POC is LTC Timothy R. Smith, Chief, Incentives Oversight Branch (ARNG-HRM-I) at 703-601-7651 or timothy.r.smith39.mil@mail.mil.


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